

IMPORTANT INFORMATION ABOUT YOUR INSPECTION AND COVID 19

Please ensure you readn and understand the information provided below prior to your property being inspected

In light of Covid-19 pandemic it is important for the health and wellbeing of the occupants and anyone present at the time of the inspection, and for the safety of the surveyors inspecting your property, to conform to Scottish Government guidance. Prior to, during and after the inspection the surveyor will take the necessary measures to avoid transmission of this and any other infection.

We need you to read the questions below and, if your answer is Yes to any of these questions, please contact the Onesurvey Team on 0141 338 6222.

Does any occupant or person who will be present at the time of the inspection:

- have any underlying condition/s which they have been advised by the appropriate authorities puts them at an elevated risk?
- Are experiencing a loss of taste and/or smell
- over the age of 70?
- currently or has been in the process of self-isolating within the last 21 days?
- have any symptoms of Covid-19. These include, but not limited to, a high temperature, a new continuous cough etc?
- believe that they may be at risk if an inspection of the property is undertaken?

If you, any occupant or persons present at the time of the inspection have any additional concerns that you feel have not been asked or raised then then please raise them by contacting our office on 0141 338 6222 prior to the inspection being undertaken.

To allow the inspection to be carried out as efficiently as possible and reduce the any potential of infection then it would be helpful if you could assist the surveyor with the following:-

- Ensure any doors, both internal and external are unlocked,
- Open outbuildings including the garage
- Open any attic/s hatches with ladders ensuring ladders are pulled down.
- If there is a sub floor hatch that is readily accessible please open ready for inspection
- Have the electric fusebox, central heating boiler and cold or hot water tanks readily accessible.
- Unlock windows.

When undertaking an inspection the surveyor will follow, where appropriate, the relevant government and RICS Guidance. They will have appropriate Protective Personal Equipment (PPE) and will ensure that social distancing of a minimum of 2m will be adopted. For your own safety we request that you either wear a mask OR stay 2m from the surveyor whilst carrying out the inspection. We would ask that as few people as possible are in the property during the inspection and that any pets i.e. dogs and cats are removed for the surveyors visit.

We want to make our inspection of your property as safe as possible for everyone, however, If you have any concerns please let us know and we can postpone the inspection to a more appropriate date.